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Texas APCO Board Meeting Notes

Date: 10/30/2015, 11:00 a.m. - 12:00 p.m.

Location: Abilene, TX West Central Texas Council of Governments

Call to Order by Nancie Lutze at 11:30 p.m. Board introduced to members.

Roll Call:

Mindy Adams
Nancie Lutze
Monica Corbin-Simon
Kimberly Turner
Tina Chaffin
Bill Keller
Bill Behar
Brian Dunkle

- Minutes from last meeting – Tina Chaffin
- Minutes corrected to indicate Notes instead of Agenda
- Financial Report – Tina Chaffin
- Executive Council Representative Report – Bill Keller

Conference in Washington DC, attendance highest in recent history. Revenue exceeded 3 million dollars but fell short of budgeted. Expenses were \$2.1 million dollars for the DC event.

July 26th executive council rep from Michigan Lloyd was at home and was stung by a bee, he went into shock. 9-1-1 call went to his comm. center Texas chapter represented

Serving as APCO management committee, is a challenge.

Membership continues to grow, above 25,000, financial health is good. Highest ranked financially of many non-profit agencies.

Interested in speaking at the 2016 conference in Orlando the call for speakers opened Oct 1. If you need help contact Bill or another board officer. Have over 450 booths for next year's conference with 170 companies, 168 are repeat customers.

Any questions about National APCO programs contact Bill.



- Committee Reports

Monica – Awards, RPL Program

Several RPL classes going on. Must submit application, once approved you can sign up. There is the John D Lane scholarship available for the class, \$500 to \$1000. Ongoing. 1 year program, recertify every 4 years. Learn a lot of APCO history, where we were then and where we are now. Suggest everyone take this class. Agency reimbursed after you pass the class. Apply for scholarships, a lot of free money available.

Kim – Scholarships

Texas APCO has a scholarship. Jan to March, up to \$1000 for the member. Last time we had one person request scholarship. July 1 – June 30, can be used for APCO courses. Silent Key CAC scholarship, same deadlines, always have money available. Kim Turner at tarrantcounty.com suggestions for conferences, training better, what we are doing right, what we are doing wrong.

Gloria – Committee Involvement

APCO membership. Joined APCO because it is International. Join for \$92. Can do a membership with 10 or less, \$331. How can you get commissioners to pay for it, get with Gloria for tools and information. APCO is not just centered around dispatcher, it involves radio, IT, it's the entire profession. Once you become a member you can get on committees statewide or nationally. Education, PS Connect, helps you connect to other people. Gives you questions and answers. Went to 2nd national conference, learn a lot from people from all states. Get with agencies, TCs and department and discuss becoming APCO members and get involved. CTCOG can reimburse your dues if you want to join APCO. Group memberships available as well. Group memberships get 3 full memberships after 10.

- New Business

- 2016 Conference
- Public Safety conference is April 3 – April 6 in Galveston. Registration information should come out within the next week. Committee is forming and working hard on putting the conference together.

No update from CCAMs.

Questions from Amy Blaustein, attendance is really low. Any thoughts on why some of the people registered are not here. Have something for members to do, give a reason for people to come here, other than training. What can you do to bring people here. Can get training in her city or conference. Give people a reason to be here. Disappointed there aren't more members here to support board and give more suggestions.



Nancie: Decision two years ago to stop fall conferences, difficult to do classes, loss financial, decision made to go to symposium, last year all in one day. Need to revisit, what is best for members.

Bill: From a financial standing we were losing thousands of dollars for the conference. Losing close to \$10,000 to put on conference with events, food costs, room nights, weren't meeting the room night counts. Made decision based on the costs. Probably time to revisit. Putting a lot out there, not getting a lot in return. Decided to pull back to what we were doing here to see if that worked better. Need to retool what we do next year, as we need more members to participate.

Sherry comes for training, doesn't expect to be trained. Hard to put on, and it is FREE. People don't recognize the value and take advantages of it. NCTCOG has enjoyed it, and nice to see business meetings to stay on top of it.

Comm supervisor since October 16. What does APCO stand for, why should I join. Each benefit may have it's own meaning. Association of Public Communication Officials. Nancie: APCO has been lifeline, nobody knew communications, had to self teach, got lots of information from APCO, networking, can be pivotal point. APCO forum, articles and questions people ask, answers. Answers from across the country, you aren't alone same issues all across the country. They are there to help you. Courses available for a discount to members. APCO can come and teach in your vicinity. RPL is online. Association get cheaper rates at conference, the training and networking is really outstanding. Monthly magazine, digital and hard copy. CE credits can turn into APCO.

Gloria: When took over dispatch, within a year went to first APCO conference, did a lot of networking, went on APCO website herself to see what they had to offer. APCO has a resource section, if need to vamp up policy and procedure manual/training manual, members share resources. Contacts statewide/nationwide.

Monica larger agency budget not large. Training was problematic, APCO instructor can teach for her agency and surrounding agency. After taking instructor course don't charge to teach the class, only ask students to buy the manual. Will teach course for free, allows to provide training such as t his or CTO class, Comm Center Supervisor, police Telecommunicator course. Not coming from Public Safety, started from scratch. Allows Monica to know people she would have never met without the organization.

Joint Conference in Galveston, Waves of Change was logo, a lot of talk and discussion about the logo. Didn't have any shirts with logo. Are they doing a logo for 2016? Yes there will be a logo. Have something to bring in the beach feel, can make money off it. How long are we in Galveston? Contracts signed last year for 2016 2017 and 2018. What was the benefit of signing it for so long. Incentives were made by Galveston. Finances and prices in Dallas/San Antonio, sizes of facilities. Galveston area was the best they could find. I see more from NENA from the APCO side, is there anything to make APCO more prevalent. Chapter workshop, working on having equal relationship with conference.



Laura motion to adjourn
Second by Carla

- Raffle
- Adjournment