

NEWSLETTER



Member & Chapter Services Committee

February 2014

APCO International Public Safety Communications Awards Program

DO YOU KNOW SOMEONE WHO IS A STAR?

Nominations are being accepted in the online format through April 1, 2014.

Don't wait to nominate YOUR shining star, nominate now!

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

Nominees must have been employed in the applicable category by a public safety agency at any time between April 1, 2013 and March 31, 2014. Nominees **do not** have to be members of APCO.

PSAP award categories:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year

Award recipients will enjoy VIP treatment starting with a fully paid trip to the 2014 APCO Annual Conference & Expo; including registration, travel expenses, and hotel accommodations. During the conference, the recipients will be brought on stage to receive their awards in front of thousands. They will also be featured in press release announcing the winners and in an article in APCO's *Public Safety Communications* magazine.

Nominations for the **Technology Leadership Award** are also being accepted. This award is designed to recognize an emergency communications center's use of technological advancements and demonstrated benefits received to their employees and the citizens they serve. Nominations should detail modifications to policies and procedures necessary to make operations more efficient. Nominations should also show how the project benefits center employees and the public served. Examples of projects include but are not limited to Computer Aided Dispatch (CAD), radio, 9-1-1, public safety IT, broadband, electronic crime reporting, mapping, GPS to name a few.

The Award Recipients for the Technology Leadership Award shall receive a complimentary "day-pass" registration to APCO 2014 for the day of the award ceremony. A representative from the winning PSAP(s) will be recognized at the annual conference, in *Public Safety Communications* and on the Web site.

Visit <http://apcointl.org/apco-membership/awards/psap-awards.html> for more information.

Membership FAQ



QUESTION: Can I get a list of everyone at my agency that APCO has in their database?

ANSWER: YES!

Log-in at www.myapcointl.org and click on “MY AGENCY.”

A list of individuals affiliated with your organization will be displayed.

If any of the individuals have moved on, email membership@apcointl.org and we'll update their records.

Silent Key and CAC Scholarships Available-Apply Now!

The Silent Key program and CAC provide funds each year to support a scholarship program. This money may be used to purchase books, tuition, and/or registration for approved classes and programs. **Up to \$500 may be used for the APCO International annual conference.**

Follow this link to start an online application process:

<http://scholarship.apcointl.org/login/>

For more Information, visit:

<http://www.apcointl.org/training-and-certification/scholarships/silent-key-and-cac.html>



The application deadline is March 31st.

2014 National Telecommunicators Week Buttons Now Available from the CPRA Chapter

The California Public-Safety Radio Association (Southern California Chapter of APCO) is making available the National Telecommunicators Week buttons again this year. Cost is still only **\$1.00 each, plus shipping and handling**. National Public Safety Telecommunicators Week honors all those who work in public safety communications. This year's buttons are 2 3/4" oval, pin-backed. They are worn during National Telecommunicators Week (April 13-19, 2014) to show support for our professionals.



Order Form and More Information at: www.cpra.org

Committee Volunteer Application

The committees volunteer application time period is open now and will **close on April 1, 2014**.

If you are on a committee currently, remember there are NO automatic reappointments. Everyone on a committee must complete an online application to be considered for the next year.

If you have a special interest or expertise in a specific area, then APCO needs you. The APCO Committees accomplish a great deal of the work to keep our organization viable in today's ever-changing industry. Each volunteer may select up to three committees in which to participate, and will be notified by June 30, 2014 of the status of their application. Committees you may volunteer for:

- 9-1-1 Emerging Technologies Committee
- Awards Committee
- Bylaws Committee
- CALEA Committee
- Communications Center Standards Committee
- Editorial Advisory Committee
- Historical Committee
- Member & Chapter Services Committee
- Pro-CHRT Committee
- Professional Development Events Committee
- Spectrum Management Committee

To submit a volunteer application for a committee, log in at www.apcointl.org. Select *My Account* and then click on *Committee Sign Up*.

APCO Institute

ONLINE ORDERING: Current APCO certified instructors can now purchase APCO Institute Books online. Visit the following link to access the online order form menu.

<https://apconetforum.org/eweb/DynamicPage.aspx?Site=APCOInst&WebCode=BookOrderLanding>

Authorized instructors merely select the books they wish to purchase and then verify their credentials by signing in. When ordering, you may select the appropriate shipping method and shipping costs will auto calculate and display in the user's shopping cart. You may still pay with a Purchase Order, however you **MUST** fax in a copy to (386) 322-9766 before your order will be shipped. Please reference your order on the fax. You may also pay with a Check, but the check **MUST** be received in the APCO offices before your order will be shipped.

The APCO Institute hopes you will make use of this new convenience to receive the products you need for effective training.

2014 Georgia Emergency Communications Conference

March 10-12, 2014

The Classic Center,
300 N Thomas Street
Athens, Georgia 30601



The Georgia Chapters of APCO and NENA are proud to announce the 2014 Georgia Emergency Communications Conference and to invite everyone to join us. Registration is just \$125 for the entire conference. Anyone can attend and we would love to have you all join us!. Please let me know if you have any questions or if there is anything I can do for you.

Please visit our conference website at www.ga911.com for more details, to see the entire agenda, and to register.

2014 Missouri Combined Conference



March 16 - 19, 2014
Tan-Tar-A Resort
494 Tan Tar A Dr
Osage Beach MO 65065

Make your reservations for the Missouri APCO-NENA Combined Conference. Attendees can earn 16 hours of state certified continuing education credit, see demonstrations on the latest public safety technologies presented by our exhibitors, and get the latest information on state legislative efforts to fund 911 in our state.

Exhibit space and excellent sponsorship opportunities are available for commercial members to get your name out front and to support MO's premiere conference for public safety communications professionals.

www.monena-moapco.org

2014 Texas APCO/NENA Joint Conference

April 6 - 10, 2014

Galveston Convention Center

The 3rd Annual Texas APCO/NENA Joint Conference and Awards will focus on superb educational sessions, creating professional growth, and providing exceptional information to our memberships. By bringing together unmatched educational topics and first-class vendors the Conference can be the catalyst for new thought processes allowing members to make a difference in their communities while providing opportunities for personal and professional growth.



We invite members, sponsors, and vendors to join us for the 2014 TX APCO/NENA Joint Conference & Awards. Together we will foster "Waves of Change."

2014 Louisiana APCO-NENA Symposium

LOUISIANA



April 7-9, 2014

Paragon Resort and Casino

Marksville, Louisiana

www.louisianaapco.org

Don't miss this training opportunity!

2014 Mid-Eastern Chapter Spring Training Conference

April 10-11, 2014

Kent Island Fire Company

Chester, Maryland



This is your opportunity to receive training specific to your field, interact with others who share in your profession, and those who support your career. The two day event will allow for several training tracks throughout the day. Friday will consist of a morning training event followed by the Mid-Eastern Chapters Spring Meeting and we will close with our Awards luncheon. For additional information and to register, go to:

www.mideasternapco.com

2014 Arkansas APCO Conference



multiple opportunities to network with each other.

Registration is NOW OPEN! Don't miss this great conference! For information, please contact Arkansas APCO Secretary Brianna Fields at Brianna.Fields@Bentoncountyar.gov or call 479-263-4818. **We hope to see you there!**

April 13 - April 16, 2014

Crescent and Basin Hotels
Eureka Springs, Arkansas

The Arkansas APCO State Conference provides attendees an opportunity to increase their knowledge and skills with multiple education sessions. We have a lot of great educational classes set up, as well as plenty of time to look and visit with our supporting vendors. We will also have

2014 APCO WESTERN REGIONAL CONFERENCE



HOSTED BY THE ARIZONA CHAPTER OF APCO/NENA

May 7 - 9, 2014

Wigwam Resort, Litchfield Park, Arizona

Registration is now open at

<https://www.regonline.com/builder/site/?eventid=1278768>

This regional event will encompass numerous training sessions for anyone involved in public safety communications.

The exhibition hall will be open two days with exclusive hours and a mixer/networking event held on May 7th. Please use the great opportunity to see new products, talk to those in the industry that are most knowledgeable about upcoming technology and trends and to network with others in the industry.

Additional information: www.az-apco-nena.org.

VOLUNTEERS and PRESENTERS are still needed!

Information on the call for papers can be found at the Arizona APCO-NENA website: , www.az-apco-nena.org or you can email LuSandra Dahin at LuSandra@motorolasolutions.com for more information. For information on any aspect of the conference, please contact Conference Chair Sheila Blevins at sblevins@marana.com or Vendor Chair Toni Rogers at trogers@tollesonaz.org.

A golf tournament benefitting the Arizona APCO-NENA Scholarship fund will be held at the Wigwam on Friday, May 9th. Contact Larry Goin at lgoin@goserco.com.

2014 Florida State APCO/NENA Training Symposium & Expo



May 18–21
Wyndham Resort
Lake Buena Vista, Florida

Room Rates \$105

Check website for Call for Papers—we need instructors for classes

Key Note Speaker – Deputy Chief Eric Ferrari, Reedy Creek (Disney) Fire District

Super Session – Maureen Will, Communications Center Manager, Newtown Connecticut/Sandy Hook Elementary School Shooting

Celebrate our 70th anniversary with us!

2014 Washington State APCO - NENA



2014 Public Safety Communications Conference

June 25 - 27, 2014

Three Rivers Convention Center
Kennewick, Washington

This conference offers an excellent opportunity for attendees to gain new knowledge on a variety of ideas relevant to the field of public safety communications. It also offers excellent networking opportunities with providers and members of the public safety community.

2014 North Carolina NENA - APCO Conference



NC NENA/NC APCO 2014 Annual Conference
September 7-11, 2014

APCO Atlantic Chapter - NH Emergency Dispatchers Association JOINT Regional Conference.

SAVE THE DATE! October 27, 28, 29, 2014

Omni Mt Washington Hotel, Bretton Woods NH

Rooms are going to GO Fast! **Make Your Room Reservations Today!!!** Call (603)278-1000

For more information contact:

Doug Hackett, APCO Conference Chair

Doug.Hackett@Hanovernh.org

(603)640-3333

Tom Andross, NHEDA Conference Chair

TAndross@co.grafton.nh.us

(603)787-2111 x144

www.apco-atlantic.org

Mark Your Calendar

MARCH - 2014

Georgia Emergency Communications Conference (GECC)

When: March 10-13

Where: The Classic Center, Athens, GA

www.ga911.com

Missouri APCO-NENA Combined Conference

When: March 16-19

Where: Tan-Tar-A Resort, Osage Beach, MO

www.monena-moapco.org

APRIL - 2014

FLASH DAY - APCO INTERNATIONAL CONFERENCE!

When: April 2

Members save \$100 off Registration - **1 DAY ONLY!**

Texas APCO/NENA Joint Conference

When: April 6-10

Where: Galveston Island Convention Center, Galveston, TX

Mid-Eastern APCO Spring Training Conference

When: April 10 & 11

Where: Kent Island Fire Company, Chester, Maryland

Louisiana APCO-NENA Symposium

When: April 8-9

Where: Paragon Resort & Casino, Marksville, LA

National Public Safety Telecommunications Week

When: April 13-19

North Carolina Telecommunicator Training Symposium

When: April 13-15

Where: Clarion Hotel and Conference Center, Greensboro, NC

MAY - 2014

APCO Western Regional

When: May 7-9

Where: The Wigwam, Litchfield Park, Arizona

JUNE - 2014

Washington State APCO-NENA Conference

When: June 25 - 27

Three Rivers Convention Center, Kennewick, Washington

AUGUST - 2014

APCO International Conference & Exposition

When: August 3-6

Where: Ernest N. Morial Convention Center, New Orleans

SEPTEMBER - 2014

North Carolina NENA/APCO Conference

When: September 7-11

Where: Sea Trail Conference Center, Sunset Beach, North Carolina

Missouri APCO/DPS Emergency Communications Conference

When: September 14 -17

Where: Camden on the Lake Resort & Spa, Lake Ozark

OCTOBER - 2014

Oklahoma APCO & NENA Public Safety Conference

When: Oct 12-15

Where: Embassy Suites Hotel & Conference Center, Norman

APCO Institute Schedule

Access the most accurate course schedules and registration at the website below:

<http://apointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter #36972	Feb 24, 2014 8 am - 5 pm	Smyrna Community Center 200 Village Green Circle Smyrna, GA 30080	Barbara Johnson bjohnson@smyrnaga.gov
Active Shooter #37140	Mar 13, 2014 8 am - 5 pm	Central Montana 911 Center 305 W Watson St. Suite 2 Lewistown, MT 59457	Dorothy Gremaux dgremaux@ci.lewistown.mt.us Ph: 406-535-1800
Active Shooter #37084	Mar 18, 2014 8 am - 5 pm	Columbia County Sheriff's Office 711 E. Cook Street Portage, WI 53901	Tracy Morrical tracy.morrical@co.columbia.wi.us Ph: 608-742-4166
Active Shooter # 37139/37192	Mar 26/27, 2014 8 am - 5 pm	Putnam County 911 100 Emergency Lane Winfield, WV 25213	Frank Chapman fchapman@putnamwv.org Ph: 304-586-0253
Active Shooter #37393	April 24, 2014	Emergency Operations Center 804 Professional Blvd Dalton, GA 30721	Ashlee Zahn ronya.marveggio@bentonville.arkansas.gov Ph: 479-271-3183
Comm Center Supervisor #37134 / 37135	Feb 27-Mar 1 /, Mar 2-7, 2014 8 am - 5 pm	Essex County RECC 18 Manning Avenue Middleton, MA 01949	Lee Ann Delp ldelp@eccf.com Ph: 978-824-7292 ext 4159
Comm Center Supervisor # 37081	Mar 5-7, 2014 8 am - 5 pm	911 Assoc of Central OK Govs 21 E. Main St 100 Oklahoma City, OK 73104	Lysa Kimbrough lbaker@acogok.org Ph: 405-778-6172
Comm Center Supervisor #37124	Mar 18-20, 2014 8 am - 5 pm	American Medical Response 4 Tech Circle Natick, MA 01760	Stephen L'Heureux stephen.lheureux@amr.net Ph: 508-650-5505
Comm Center Supervisor #37332	Mar 24-26, 2014 8 am - 5 pm	Missouri City Emerg Ops Center 3847 Cartwright Missouri City, TX 77459	Jeanel Dinges jeanel@missouri.citytx.gov Ph: 281-403-8716
Comm Center Supervisor #37193	Mar 25-27, 2014 8 am - 5 pm	City Hall 112 S. Chauncey St. Columbia City, IN 46725	Amie LaRue alarue@columbiacity.net Ph: 260-248-5121
Comm Center Supervisor #37166	Apr 23-25, 2014 8 am - 5 pm	Georgetown Comm & Tech Bldg 510 W 9th St Georgetown, TX 78626	Keith Bickley / Kelly Cruz keith.bickley@georgetown.org Ph: 512-930-8469
Customer Service #37108	Mar 19, 2014 8 am - 5 pm	Central Montana 911 Center 305 W. Watson Street Lewistown, MT 59546	Dorothy Gremaux dgremaux@ci.lewistown.mt.us Ph: 406-535-1800
CTO 5th Edition #36965	Apr 1-3, 2014 8 am - 5 pm	Live Oak Fire Dept 8001 Shin Oak Dr Live Oak, TX 78233	Leigh McLennan lmclennan@bexarmetro.org Ph: 210-408-3932
CTO 5th Edition #36633	Apr 7-9, 2014 8 am - 5 pm	Black River Coliseum 301 N. 5th St Poplar Bluff, MO 63901	Kim Johnson kjohnson@pbpdstaff.org Ph: 573-785-5776
Disaster Ops & the Comm Center #37125	Apr 15, 2014 8:30 am - 4:30 pm	American Medical Response 4 Tech Circle Natick, MA 01760	Stephen L'Heureux stephen.lheureux@amr.net Ph: 508-650-5505
EMD Instructor #36433	Mar 10-14, 2014 8 am - 5 pm	Leesburg PD Training Auditorium 115 E Magnolia St. Leesburg, FL 34748	Sgt Joe Iozzi joe.iozzi@leesburgflorida.gov Ph: 352-517-7353

Fire Service Comm Instructor #36434	Mar 10-14, 2014 8 am - 5 pm	Leesburg PD Training Auditorium 115 E Magnolia St. Leesburg, FL 34748	Sgt Joe Iozzi joe.iozzi@leesburgflorida.gov Ph: 352-517-7353
Public Safety Telecomm 1 #36968	Mar 3 - 7, 2014 8 am - 5 pm	Chickasaw Community Safe House 799 Iroquois St Chickasaw, AL 36611	Sgt Tommy McDuffie tmcduffie@cityofchickasaw.org Ph: 251-380-8334
Public Safety Telecomm 1 #37353	Apr 28 - May 2, 2014 8 am - 5 pm	Tompkins Co Dept of Emerg Respense 92 Brown Rd Ithaca, NY 14850-1248	Christina Dravis cdravis@tompkins-co.org Ph: 607-257-3888
PST1 - Instructor #36429	Mar 10-14, 2014 8 am - 5 pm	Leesburg PD Training Auditorium 115 E Magnolia St. Leesburg, FL 34748	Sgt Joe Iozzi joe.iozzi@leesburgflorida.gov Ph: 352-517-7353
Surviving Stress #37141	Apr 9, 2014 8 am - 5 pm	Central Montana 911 Center 305 W. Watson St. Lewistown, MT 59457	Dorothy Gremaux dgremaux@ci.lewistown.mt.us Ph: 406-535-1800