

# NEWSLETTER



Member & Chapter Services Committee

March 2014

## APCO International Public Safety Communications Awards Program

### **DO YOU KNOW SOMEONE WHO IS A STAR?**

Nominations are being accepted in the online format through April 1, 2014.

**Don't wait to nominate YOUR shining star, nominate now!**

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty.

Nominees must have been employed in the applicable category by a public safety agency at any time between April 1, 2013 and March 31, 2014. Nominees **do not** have to be members of APCO.

PSAP award categories:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year

Award recipients will enjoy VIP treatment starting with a fully paid trip to the 2014 APCO Annual Conference & Expo; including registration, travel expenses, and hotel accommodations. During the conference, the recipients will be brought on stage to receive their awards in front of thousands. They will also be featured in press release announcing the winners and in an article in APCO's *Public Safety Communications* magazine.

Nominations for the **Technology Leadership Award** are also being accepted. This award is designed to recognize an emergency communications center's use of technological advancements and demonstrated benefits received to their employees and the citizens they serve. Nominations should detail modifications to policies and procedures necessary to make operations more efficient. Nominations should also show how the project benefits center employees and the public served. Examples of projects include but are not limited to Computer Aided Dispatch (CAD), radio, 9-1-1, public safety IT, broadband, electronic crime reporting, mapping, GPS to name a few.

The Award Recipients for the Technology Leadership Award shall receive a complimentary "day-pass" registration to APCO 2014 for the day of the award ceremony. A representative from the winning PSAP(s) will be recognized at the annual conference, in *Public Safety Communications* and on the Web site.

Visit <http://apcointl.org/apco-membership/awards/psap-awards.html> for more information.

## Membership Information

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Member Type	3/1/2013	3/10/2014
Associate	2901	2882
Commercial	894	833
Full Member	5970	5784
Full Group Members	1763	2572
Online Group Members	3851	6869
<b>Total Number of Members</b>	<b>15379</b>	<b>18940</b>
<b>Total Number of Group Agencies</b>	<b>268</b>	<b>433</b>

### Is YOUR Membership Out of Date?!

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Don't let your membership fall by the wayside! Those who did not renew by December 31, 2013 are missing out on all the benefits that come with APCO membership. Including:

- **Conferences and Events Discounts**- Learn - network and see the latest products at APCO events.
- **PSConnect** - 24/7 access to a forum where you can share ideas and connect with your peers.
- **Public Safety Communications** - APCO International's monthly print and digital magazine
- **APCO Institute Discounts** - Real world training online and in-person instructed by industry best.
- **Awards and Recognition Programs** - of top professionals for their hard work and dedication.
- **Advocacy** - By joining APCO you will have a voice and it will be heard.
- **AND MUCH MORE!**

**RENEW ONLINE TODAY: [WWW.APPOINTL.ORG/MEMBERSHIP](http://WWW.APPOINTL.ORG/MEMBERSHIP)**

### Membership FAQ

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**QUESTION: *Is RPL worth the time and money?***

**ANSWER: *Absolutely!***

*This is a year-long course study but you do have breaks between classes. You get to network with people from all aspects of public safety telecommunications and the information is valuable to you NOW! No matter what rank or position you are currently in, the information from this course will help you to be better now and better prepared for future promotions.*

## Silent Key and CAC Scholarships Available-Apply Now!

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The Silent Key program and CAC provide funds each year to support a scholarship program. This money may be used to purchase books, tuition, and/or registration for approved classes and programs. Up to **\$500 may be used for the APCO International annual conference.**

Follow this link to start an online application process:  
<http://scholarship.apcointl.org/login/>



For more Information, visit:

<http://www.apcointl.org/training-and-certification/scholarships/silent-key-and-cac.html>

**APPLICATION DEADLINE IS MARCH 31ST.**

## 2014 National Telecommunicators Week Buttons Now Available from the CPRA Chapter

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The California Public-Safety Radio Association (Southern California Chapter of APCO) is making available the National Telecommunicators Week buttons again this year. Cost is still only **\$1.00 each, plus shipping and handling.** National Public Safety Telecommunicators Week honors all those who work in public safety communications. This year's buttons are 2 3/4" oval, pin-backed. They are worn during National Telecommunicators Week (April 13-19, 2014) to show support for our professionals.



**Order Form and More Information at: [www.cpra.org](http://www.cpra.org)**

## Committee Volunteer Application

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The committees volunteer application time period is open now and will **close on April 1, 2014.**

If you are on a committee currently, remember there are NO automatic reappointments. Everyone on a committee must complete an online application to be considered for the next year.

If you have a special interest or expertise in a specific area, then APCO needs you. The APCO Committees accomplish a great deal of the work to keep our organization viable in today's ever-changing industry. Each volunteer may select up to three committees in which to participate, and will be notified by June 30, 2014 of the status of their application.

To submit a volunteer application for a committee, log in at [www.apcointl.org](http://www.apcointl.org). Select *My Account* and then click on *Committee Sign Up*.

## 2014 Pennsylvania APCO Spring Conference

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**April 6 – 9, 2014**

Best Western Premier Eden Resort, Lancaster

This year will bring an exciting change to the conference program line-up. Monday and Tuesday will have sessions throughout the day, but Wednesday we will host a Sandy Hook Shooting Supersession from 0900-1200. The session is free to APCO members and only \$10.00 for non-members who are not registered. The Supersession is included in full conference registration.

<http://paapco.org/index.php/conferences>

Continue to check the webpage for updated information on the sessions. Hope to see you there!

## 2014 Texas APCO/NENA Joint Conference

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**April 6 - 10, 2014**

Galveston Convention Center

The 3rd Annual Texas APCO/NENA Joint Conference and Awards will focus on superb educational sessions, creating professional growth, and providing exceptional information to our memberships. By bringing together unmatched educational topics and first-class vendors the Conference can be the catalyst for new thought processes allowing members to make a difference in their communities while providing opportunities for personal and professional growth.



We invite members, sponsors, and vendors to join us for the 2014 TX APCO/NENA Joint Conference & Awards. Together we will foster "Waves of Change."

## 2014 Louisiana APCO-NENA Symposium

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**LOUISIANA**



**APCO / NENA**

**April 7-9, 2014**

Paragon Resort and Casino

Marksville, Louisiana

[www.louisianaapco.org](http://www.louisianaapco.org)

**Don't miss this training opportunity!**

**Keynote Speaker:** Norby Rudel will deliver his presentation entitled "Let's Not Argue, I Happen to be Right," an interactive seminar that seeks to minimize internal workplace drama and create a more healthy and positive work environment.

## 2014 Mid-Eastern Chapter Spring Training Conference

**April 10-11, 2014**

Kent Island Fire Company  
Chester, Maryland



This is your opportunity to receive training specific to your field, interact with others who share in your profession, and those who support your career. The two day event will allow for several training tracks throughout the day. Friday will consist of a morning training event followed by the Mid-Eastern Chapters Spring Meeting and we will close with our Awards luncheon. For additional information and to register, go to:

[www.mideasternapco.com](http://www.mideasternapco.com)

## 2014 Arkansas APCO Conference



multiple opportunities to network with each other.

Registration is NOW OPEN! Don't miss this great conference! For information, please contact Arkansas APCO Secretary Brianna Fields at [Brianna.Fields@Bentoncountyar.gov](mailto:Brianna.Fields@Bentoncountyar.gov) or call 479-263-4818. **We hope to see you there!**

**April 13 - April 16, 2014**

Crescent and Basin Hotels  
Eureka Springs, Arkansas

The Arkansas APCO State Conference provides attendees an opportunity to increase their knowledge and skills with multiple education sessions. We have a lot of great educational classes set up, as well as plenty of time to look and visit with our supporting vendors. We will also have

Are you making plans?  
National Telecommunicator Week  
April 13-19, 2014

## 2014 APCO WESTERN REGIONAL CONFERENCE

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**HOSTED BY THE ARIZONA CHAPTER OF APCO/NENA**

**May 7 - 9, 2014**

**Wigwam Resort, Litchfield Park, Arizona**

**Registration is now open at**

<https://www.regonline.com/builder/site/?eventid=1278768>

This regional event will encompass numerous training sessions for anyone involved in public safety communications.

The exhibition hall will be open two days with exclusive hours and a mixer/networking event held on May 7<sup>th</sup>. Please use the great opportunity to see new products, talk to those in the industry that are most knowledgeable about upcoming technology and trends and to network with others in the industry.

**Additional information: [www.az-apco-nena.org](http://www.az-apco-nena.org).**

Information on the call for papers can be found at the Arizona APCO-NENA website: [www.az-apco-nena.org](http://www.az-apco-nena.org) or you can email LuSandra Dahin at [LuSandra@motorolasolutions.com](mailto:LuSandra@motorolasolutions.com) for more information. For information on any aspect of the conference, please contact Conference Chair Sheila Blevins at [sblevins@marana.com](mailto:sblevins@marana.com) or Vendor Chair Toni Rogers at [trogers@tollesonaz.org](mailto:trogers@tollesonaz.org).

A golf tournament benefitting the Arizona APCO-NENA Scholarship fund will be held at the Wigwam on Friday, May 9<sup>th</sup>. Contact Larry Goin at [lgoin@goserco.com](mailto:lgoin@goserco.com).

## 2014 Florida State APCO/NENA Training Symposium & Expo

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**May 18–21**

**Wyndham Resort**

**Lake Buena Vista, Florida**

Room Rates \$105

**Check website for Call for Papers**—we need instructors for classes

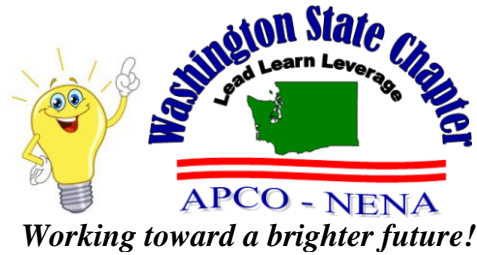
**Key Note Speaker** – Deputy Chief Eric Ferrari, Reedy Creek (Disney) Fire District

**Super Session** – Maureen Will - Sandy Hook Elementary School Shooting

***Celebrate our 70th anniversary with us!***

## 2014 Washington State APCO - NENA

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2014 Public Safety Communications Conference

**June 25 - 27, 2014**

Three Rivers Convention Center  
Kennewick, Washington

This conference offers an excellent opportunity for attendees to gain new knowledge on a variety of ideas relevant to the field of public safety communications. It also offers excellent networking opportunities with providers and members of the public safety community.

## 2014 North Carolina NENA - APCO Conference

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**NC NENA/NC APCO 2014 Annual Conference**  
*September 7-11, 2014*

## APCO Atlantic Chapter - NH Emergency Dispatchers Association JOINT REGIONAL CONFERENCE

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**SAVE THE DATE!      October 27, 28, 29, 2014**

Omni Mt Washington Hotel, Bretton Woods NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking
- Full Registration includes: Sunday reception; breakfast, lunch & dinner Mon & Tue, and breakfast & lunch Wednesday
- Day Registrations include: Morning and afternoon breaks as well as lunch

Call for Papers **OPEN!**

[http://www.apco-atlantic.org/2014 NH/2014%20call%20for%20papers%202.pdf](http://www.apco-atlantic.org/2014%20NH/2014%20call%20for%20papers%202.pdf)

Rooms are going to GO Fast! **Make Your Room Reservations Today!!!** Call (603)278-1000

For more information contact:

Doug Hackett, APCO Conference Chair

[Doug.Hackett@Hanovernh.org](mailto:Doug.Hackett@Hanovernh.org)

(603)640-3333

Tom Andross, NHEDA Conference Chair

[TAndross@co.grafton.nh.us](mailto:TAndross@co.grafton.nh.us)

(603)787-2111 x144

**[www.apco-atlantic.org](http://www.apco-atlantic.org)**

## **Mark Your Calendar**

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### **APRIL - 2014**

**FLASH DAY - APCO INTERNATIONAL CONFERENCE!**

When: April 2

Members save \$100 off Registration - **1 DAY ONLY!**

**Pennsylvania APCO Spring Conference**

When: April 6-9

Where: Best Western Premier Eden Resort, Lancaster

**Texas APCO/NENA Joint Conference**

When: April 6-10

Where: Galveston Island Convention Center, Galveston, TX

**Louisiana APCO-NENA Symposium**

When: April 8-9

Where: Paragon Resort & Casino, Marksville, LA

**Mid-Eastern APCO Spring Training Conference**

When: April 10 & 11

Where: Kent Island Fire Company, Chester, Maryland

**North Carolina APCO Telecommunicator Training Symposium**

When: April 13-15

Where: Clarion Hotel and Conference Center, Greensboro, NC

**National Public Safety Telecommunications Week**

When: April 13-19

### **MAY - 2014**

**APCO Western Regional**

When: May 7-9

Where: The Wigwam, Litchfield Park, Arizona

### **JUNE - 2014**

**Washington State APCO-NENA Conference**

When: June 25 - 27

Three Rivers Convention Center, Kennewick, Washington



## **AUGUST - 2014**

### **APCO International Conference & Exposition**

When: August 3-6

Where: Ernest N. Morial Convention Center, New Orleans

- **Chapter Leaders Training Course** - Aug 3, 8-11 am
- **Chapter Officers Workshop** - Aug 6, 9:30-11:30 am

## **SEPTEMBER - 2014**

### **North Carolina NENA/APCO Conference**

When: September 7-11

Where: Sea Trail Conference Center, Sunset Beach, North Carolina

### **Missouri APCO/DPS Emergency Communications Conference**

When: September 14 -17

Where: Camden on the Lake Resort & Spa, Lake Ozark

### **Michigan APCO Fall Conference**

When: Sept 24-26

Kettunen Center in Tustin

## **OCTOBER - 2014**

### **Oklahoma APCO & NENA Public Safety Conference**

When: Oct 12-15

Where: Embassy Suites Hotel & Conference Center, Norman

## **APCO Institute**

### **EVER CONSIDER BEING A CO-HOST FOR AN APCO INSTITUTE COURSE?**

You know what training is needed in your area. By hosting a class the training that is needed can be delivered to your door. You can also add "local flavor" to the presentation by providing a familiar classroom site in familiar surroundings. Local co-hosts assist APCO with contacting interested agencies, locating accommodations for out-of-town students and instructors, and acting as the local contact for those who have questions about the area.

APCO Institute provides one free complimentary registration for the class that you co-host! You may choose any APCO course. APCO requires three to four months advance notice so that they may properly market the class to the national and international audience, and make all of the preparations to be sure that your class is a success.

APCO Institute reserves the right of final decision on the exact dates for the class, and the minimum number of students for each class. Classes that do not meet the minimum required number will not be conducted. The APCO Institute wants to be sure the instructors and resources are available to ensure a great training experience for everyone in your area.

## APCO Institute Schedule

Access the most accurate course schedules and registration at the website below:

<http://apcointl.com/training-and-certification.html>

<b>Active Shooter</b> #37393	April 24, 2014 8 am - 5 pm	Emergency Operations Center 804 Professional Blvd Dalton, GA 30721	Ashlee Zahn ronya.marveggio@bentonville.arkansas.gov Ph: 479-271-3183
Active Shooter #37675	May 19, 2014 8 am - 5 pm	Lake Mary, FL	Not Available
<b>Comm Center Supervisor</b> #37332	Mar 24-26, 2014 8 am - 5 pm	Missouri City Emerg Ops Center 3847 Cartwright Missouri City, TX 77459	Jeanel Dinges jeanel@missouri.citytx.gov Ph: 281-403-8716
<b>Comm Center Supervisor</b> #37486	Mar 25-27, 2014 8 am - 5 pm	Salem County Emergency Mng Cntr 135 Cemetery Road Woodstown, NJ 08098	John Cuzzupe john.cuzzupe@salemcountynj.com Ph: 856-769-2900 ext 4200
<b>Comm Center Supervisor</b> #37483	April 21-23, 2014 8 am - 5 pm	Metropolitan Airports Fire Station 1 6920 34th Ave South Minneapolis, MN 55450-1116	Lauren Petersen lauren.petersen@mस्पmac.org Ph: 612-467-0449
<b>Comm Center Supervisor</b> #37166	April 23-25, 2014 8 am - 5 pm	Georgetown Comm & Tech Bldg 510 W 9th Georgetown, TX 68626	Keith Bickley/Kelly Cruz keith.bickley@georgetown.org Ph: 512-930-8469
<b>Customer Service</b> #37103	May 5, 2014 8 am - 5 pm	Montana State Univ. Police Tng Cntr 75th Ave & Kagy Blvd Bozeman, MT 59717	Brian Boehm bboehm@montana.edu Ph: 406-994-1227
<b>CTO 5th Edition</b> #36633	Apr 7-9, 2014 8 am - 5 pm	Black River Coliseum 301 N. 5th St Poplar Bluff, MO 63901	Kim Johnson kjohnson@pbpdstaff.org Ph: 573-785-5776
<b>Disaster Ops &amp; the Comm Center</b> #37125	Apr 15, 2014 8:30 am - 4:30 pm	American Medical Response 4 Tech Circle Natick, MA 01760	Stephen L'Heureux stephen.lheureux@amr.net Ph: 508-650-5505
<b>Disaster Ops &amp; the Comm Center</b> #36571	April 16, 2014 8 am - 5 pm	Lehigh Valley Hospital-Cedar Crest 1200 S. Cedar Crest Blvd Allentown, PA 18103	David Wojs david.j.wojs@lvhn.org Ph: 610-402-2333
<b>Public Safety Telecomm 1</b> #38739	Apr 28-May 2, 2014 8 am - 5 pm daily	The Inn at Hocking College 15770 State Route 691 Nelsonville, OH 45764	Dan Pfeiffer dpfeiffer@athens911.com Ph: 740-592-3274
<b>Public Safety Telecomm 1</b> #37353	Apr 28 - May 2, 2014 8 am - 5 pm	Tompkins Co Dept of Emerg Respns 92 Brown Rd Ithaca, NY 14850-1248	Christina Dravis cdravis@tompkins-co.org Ph: 607-257-3888
<b>Surviving Stress</b> #37141	Apr 9, 2014 8 am - 5 pm	Central Montana 911 Center 305 W. Watson St. Lewistown, MT 59457	Dorothy Gremaux dgremaux@ci.lewistown.mt.us Ph: 406-535-1800