

## Public Safety Communications Leadership Dinner

Tuesday, May 6, 2014  
6:00 p.m. - 9:00 p.m.  
Renaissance Washington, DC, Downtown Hotel

The Awards Dinner commemorates leaders in public safety communications who are outstanding advocates for the community.

**“We are grateful to each of the award winners for their service and commitment to advancing public safety communications. Our community is fortunate to include these individuals, and this event is an opportunity to celebrate their dedication and the positive impact of their efforts on citizens and first responders alike.”**

*~ Gigi Smith, President APCO International*

The 2014 award winners are:

### **Leadership in Advocacy Award**

Joseph Heaps  
Policy Advisor, Office of Science and Technology  
National Institute of Justice, Office of Justice Programs - U.S. Department of Justice

### **Leadership in Regulatory Service Award**

Timothy May  
E9-1-1/NG9-1-1 Projects Manager  
Public Safety and Homeland Security Bureau – Federal Communications Commission

### **Leadership in Legislative Service Award**

Senator Amy Klobuchar  
U.S. Senate

### **Leadership in Advancing Communications Policy Award**

Sam Ginn  
Chairman, First Responder Network Authority (FirstNet)

For information about the Awards Dinner, visit [leadersdinner.apointl.org](http://leadersdinner.apointl.org).

## Membership Information

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Member Type	4/4/2013	4/1/2014
Associate	3113	2997
Commercial	938	889
Full Member	6257	5987
Full Group Members	1890	2739
Online Group Members	16220	19746
<b>Total Number of Members</b>	<b>16220</b>	<b>19746</b>
<b>Total Number of Group Agencies</b>	<b>282</b>	<b>455</b>

## Membership FAQ

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### **QUESTION: How can I find out my member number?**

**ANSWER:** Log into your APCO profile at [www.myapcointl.org](http://www.myapcointl.org). Then click on the “print membership card” button to download your card that contains information including your member number, join date, and expiration date!

## Calling All APCO Life Members

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Greetings APCO Life Members! Our annual conference is just around the corner and the APCO Online Museum invites you to participate in our Video Biography Series. We are asking all Life Members to donate about 15 minutes of your time, during the conference, so that we may complete your video biography. **We want you to become a memorable part of APCO's Virtual Historical Museum.** Please contact Lin or Debbie to sign up:

Lin Ford [linsapco@aol.com](mailto:linsapco@aol.com) (910-326-1848)

Debbie Moore [moored@apcointl.org](mailto:moored@apcointl.org) (386-944-2429)

## NPSTW.ORG – The Blog Site

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NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK is the second week of April. We hope you are having a great celebration and we want to know all about it? Whether you hosted a party, did a Center walk-thru for citizens, or just honored the dedication and service of each employee, please visit [npstw.org](http://npstw.org), the APCO block site below to share your ideas, your stories, and your pictures of local or Chapter events.

We hope the site – also available through **PSConnect** under the Events menu – will inspire others and give them ideas for NPSTW 2015! Thank you, again, for all the sacrifices you make to create a better and safer world for the public. Your commitment to your profession is appreciated by all of APCO International, the public safety communications community, and the citizens you serve.

## APCO Institute

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### **EVER CONSIDER BEING A CO-HOST FOR AN APCO INSTITUTE COURSE?**

You know what training is needed in your area. By hosting a class the training that is needed can be delivered to your door. You can also add “local flavor” to the presentation by providing a familiar classroom site in familiar surroundings. Local co-hosts assist APCO with contacting interested agencies, locating accommodations for out-of-town students and instructors, and acting as the local contact for those who have questions about the area.

APCO Institute provides one free complimentary registration for the class that you co-host! You may choose any APCO course. APCO requires three to four months advance notice so that they may properly market the class to the national and international audience, and make all of the preparations to be sure that your class is a success.

## UPCOMING CHAPTER LEADER TELECONFERENCES

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Two Chapter Leader Teleconferences designed to provide useful information about the organization and management of Chapters are scheduled for:

**May 21 at Noon Eastern Time & May 22 at 2:00 PM Eastern Time**

**We need to hear from you.** What questions or issues are you facing at your Chapter? What information would be useful to you? The Member and Chapter Services committee and APCO staff want to provide you with good information on topics which you need help with. But, we can only provide that which you tell us about. So let us know what we can do for you! Visit this discussion topic on the All Chapter Leaders PSConnect community or email your suggestions to: [russoa@apcointl.org](mailto:russoa@apcointl.org)

## 2014 APCO WESTERN REGIONAL CONFERENCE

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**HOSTED BY THE ARIZONA CHAPTER OF APCO/NENA**

**May 7 - 9, 2014**

**Wigwam Resort, Litchfield Park, Arizona**

**Registration is now open at**

<https://www.regonline.com/builder/site/?eventid=1278768>

This regional event will encompass numerous training sessions for anyone involved in public safety communications.

The exhibition hall will be open two days with exclusive hours and a mixer/networking event held on May 7<sup>th</sup>. Please use the great opportunity to see new products, talk to those in the industry that are most knowledgeable about upcoming technology and trends and to network with others in the industry.

**Additional information: [www.az-apco-nena.org](http://www.az-apco-nena.org).**

Information on the call for papers can be found at the Arizona APCO-NENA website: [www.az-apco-nena.org](http://www.az-apco-nena.org) or you can email LuSandra Dahin at [LuSandra@motorolasolutions.com](mailto:LuSandra@motorolasolutions.com) for more information. For information on any aspect of the conference, please contact Conference Chair Sheila Blevins at [sblevins@marana.com](mailto:sblevins@marana.com) or Vendor Chair Toni Rogers at [trogers@tollesonaz.org](mailto:trogers@tollesonaz.org).

A golf tournament benefitting the Arizona APCO-NENA Scholarship fund will be held at the Wigwam on Friday, May 9<sup>th</sup>. Contact Larry Goin at [lgoin@goserco.com](mailto:lgoin@goserco.com).

## 2014 Florida State APCO/NENA Training Symposium & Expo

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**May 18–21**

**Wyndham Resort**

**Lake Buena Vista, Florida**

Room Rates \$105

**Check website for Call for Papers**—we need instructors for classes

**Key Note Speaker** – Deputy Chief Eric Ferrari, Reedy Creek (Disney) Fire District

**Super Session** – Maureen Will - Sandy Hook Elementary School Shooting

***Celebrate our 70th anniversary with us!***

## 2014 Washington State APCO - NENA



2014 Public Safety Communications Conference

**June 25 - 27, 2014**

Three Rivers Convention Center  
Kennewick, Washington

This conference offers an excellent opportunity for attendees to gain new knowledge on a variety of ideas relevant to the field of public safety communications. It also offers excellent networking opportunities with providers and members of the public safety community.

## 80<sup>th</sup> ANNUAL - APCO INTERNATIONAL CONFERENCE & EXPO

**August 3-6, 2014**

**New Orleans, Louisiana**

**[www.apco2014.org/registration](http://www.apco2014.org/registration)**

Early Bird Registration (saving \$50) ends on July 15, 2014!

### **Join APCO and save \$200 on conference registration**

APCO members save \$200 on conference registration. If you join today - before you register for APCO 2014 - you'll get all the benefits of membership plus \$200 savings on your conference registration. *Please note that group online members do not receive the discount.*



### **Committee and Chapter Leadership Events**

Don't forget if you are a committee member, the mixer and committee meetings start on Saturday afternoon, August 2. Don't miss:

Chapter Leaders Training: 8 – 11 am on Sunday, August 3

Chapter Officer Workshop: 9:30 – 11:30 am, Wednesday, August 6

Both events are intended to help sitting leaders and those considering a leadership position

### **Keynote Presentation - Archie Manning**

*Leadership Lessons I've Learned as a Player, a Businessman, and a Father*



The greatest rewards don't come from winning the game, they come from playing the game. Archie Manning takes this lesson along with countless others to inspire audiences to achieve greatest in their journey for personal and professional success. As a 14-year veteran quarterback and the father of two Super Bowl champion quarterbacks, Peyton and Eli, Archie Manning knows the importance of instilling and living by four principles for success: leadership, depending on others, being flexible, and playing the game.

**We invite you to join us in the celebration and look forward to seeing you at APCO 2014.**

## 2014 North Carolina NENA - APCO Conference

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**NC NENA/NC APCO 2014 Annual Conference**  
September 7-11, 2014

## Missouri DPS-MOAPCO Communications Conference

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**September 14-17, 2014**

Camden on the Lake Resort, Lake Ozark



**Save the Date!**

## Illinois Public Safety Telecommunications Association Conference

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**SAVE THE DATE**

**30th Annual Conference**

October 19-22, 2014

Crowne Plaza Hotel, Springfield

**[911conference.org](http://911conference.org)**

## APCO Atlantic Chapter - NH Emergency Dispatchers Association JOINT REGIONAL CONFERENCE

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**SAVE THE DATE!**

**October 27, 28, 29, 2014**

**[www.apco-atlantic.org](http://www.apco-atlantic.org)**

Omni Mt Washington Hotel, Bretton Woods NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking

Call for Papers **OPEN!**

[http://www.apco-atlantic.org/2014\\_NH/2014%20call%20for%20papers%202.pdf](http://www.apco-atlantic.org/2014_NH/2014%20call%20for%20papers%202.pdf)

For more information contact:

Doug Hackett, APCO Conference Chair

[Doug.Hackett@Hanovernh.org](mailto:Doug.Hackett@Hanovernh.org)

(603)640-3333

Tom Andross, NHEDA Conference Chair

[TAndross@co.grafton.nh.us](mailto:TAndross@co.grafton.nh.us)

(603)787-2111 x144

## **Mark Your Calendar**

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### **MAY - 2014**

#### **APCO Western Regional**

When: May 7-9

Where: The Wigwam, Litchfield Park, Arizona

#### **Emerging Technology Forum**

When: May 20 - 21

Where: *Toronto Airport Sheraton, Toronto, ON, CA*

### **JUNE - 2014**

#### **Washington State APCO-NENA Conference**

When: June 25 - 27

Three Rivers Convention Center, Kennewick, Washington

### **AUGUST - 2014**

#### **APCO International Conference & Exposition**

When: August 3-6

Where: Ernest N. Morial Convention Center, New Orleans

- **Chapter Leaders Training Course** - Aug 3, 8-11 am
- **Chapter Officers Workshop** - Aug 6, 9:30-11:30 am

### **SEPTEMBER - 2014**

#### **North Carolina NENA/APCO Conference**

When: September 7-11

Where: Sea Trail Conference Center, Sunset Beach, North Carolina

#### **Missouri DPS-MOAPCO Communications Conference**

When: September 14 -17

Where: Camden on the Lake Resort & Spa, Lake Ozark

#### **Michigan APCO Fall Conference**

When: Sept 24-26

Kettunen Center in Tustin

### **OCTOBER - 2014**

#### **Oklahoma APCO & NENA Public Safety Conference**

When: Oct 12-15

Where: Embassy Suites Hotel & Conference Center, Norman

#### **Atlantic Chapter - APCO 2014 Annual Regional Conference**

When: Oct 27 - 29

Where: *Omni Mt Washington Hotel, Bretton Woods, NH, US*

## APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date information and courses!

<http://apcointl.com/training-and-certification.html>

Active Shooter #37988	May 7, 2014 8 am – 5 pm	North Andover Police Dept 1475 Osgood St North Andover, MA 01845	Richard C. Boettcher <a href="mailto:rboettcher@napd.us">rboettcher@napd.us</a> Ph: 479-271-3183
Active Shooter #37938	May 12, 2014	Racine County Ives Grove Complex 14200 Washington Ave Sturtevant, WI 53177	Jackie Bratz <a href="mailto:Jacqueline.bratz@goracine.org">Jacqueline.bratz@goracine.org</a> Ph: 262-833-8773
Active Shooter #37675	May 19, 2014 8 am - 5 pm	Lake Mary Police Dept 165 E. Crystal Lake Ave Lake Mary, FL 32745	Suzanne Garfinkel <a href="mailto:sgarfinkel@lakemaryfl.com">sgarfinkel@lakemaryfl.com</a> Ph: 407-585-1322
Active Shooter #37396	May 29, 2014 8 am – 5 pm	Emergency Operations Center 804 Professional Blvd Dalton, GA 30721	Ashlee Zahn <a href="mailto:azahn@shitfieldcountyga.com">azahn@shitfieldcountyga.com</a> Ph: 706-370-4911
Comm Center Supervisor #37349	May 6-8, 2014 8 am – 5 pm	Tompkins County Dept of Emer Resp 92 Brown Rd Ithaca, NY 14850	Christina Davis <a href="mailto:cdavis@tompkins-co.org">cdavis@tompkins-co.org</a> Ph: 607-257-3888
Crisis Negotiations for Telecommunicators #37986	May 5, 2014 8 am – 5 pm	North Andover Police Dept 1475 Osgood St North Andover, MA 01845	Richard C. Boettcher <a href="mailto:rboettcher@napd.us">rboettcher@napd.us</a> Ph: 479-271-3183
Crisis Negotiations for Telecommunicators #37126	May 6, 2014 8 am – 5 pm	American Medical Response 4 Tech Circle Natick, MA 01760	Stephen L'Heureux <a href="mailto:Stephen.lheureux@amr.net">Stephen.lheureux@amr.net</a> Ph: 508-650-5505
Crisis Negotiations for Telecommunicators #37194	May 12, 2014 8 am – 5 pm	City Hall 112 S Chauncey St. Columbia City, IN 46725	Amie LaRue <a href="mailto:alarue@columbiacity.net">alarue@columbiacity.net</a> Ph: 260-248-5121
Customer Service in Public Safety Comm #37103	May 5, 2014 8 am - 5 pm	Montana State Univ. Police Tng Cntr 75th Ave & Kagy Blvd Bozeman, MT 59717	Brian Boehm <a href="mailto:bboehm@montana.edu">bboehm@montana.edu</a> Ph: 406-994-1227
Customer Service in Public Safety Comm #37990	May 8, 2014 8 am – 5 pm	North Andover Police Dept 1475 Osgood St North Andover, MA 01845	Richard C. Boettcher <a href="mailto:rboettcher@napd.us">rboettcher@napd.us</a> Ph: 479-271-3183
Customer Service in Public Safety Comm #37195	May 13, 2014 8 am – 5 pm	City Hall 112 S Chauncey St. Columbia City, IN 46725	Amie LaRue <a href="mailto:alarue@columbiacity.net">alarue@columbiacity.net</a> Ph: 260-248-5121
Customer Service in Public Safety Comm #37582	May 21, 2014 8:30 am – 5:30 pm	Lancaster Co Public Safety Tng Cntr 101 Champ Blvd Manheim, PA 17545	Vicki Comfort <a href="mailto:vcomfort@lcwc911.us">vcomfort@lcwc911.us</a> Ph: 717-664-1100
Customer Service in Public Safety Comm #37586	May 28, 2014 8:30 am – 5:30 pm	Lancaster Co Public Safety Tng Cntr 101 Champ Blvd Manheim, PA 17545	Vicki Comfort <a href="mailto:vcomfort@lcwc911.us">vcomfort@lcwc911.us</a> Ph: 717-664-1100
Communications Training Officer, 5 <sup>th</sup> Ed #37401	May 20-22, 2014 8 am – 5 pm	Kyle Police Department 111 N. Front Street Kyle, TX 78640	Walt Tallant <a href="mailto:wtallant@cityofkyle.com">wtallant@cityofkyle.com</a> Ph: 512-268-0859
Disaster Operations & the Comm Center #37987	May 6, 2014 8 am – 5 pm	North Andover Police Dept 1475 Osgood St North Andover, MA 01845	Richard C. Boettcher <a href="mailto:rboettcher@napd.us">rboettcher@napd.us</a> Ph: 479-271-3183
Public Safety Telecommunicator 1 #37420	May 19-23, 2014 8 am - 5 pm	Fairfield Police Department-Tng Rm 5230 Pleasant Ave Fairfield, OH 45014	Sgt Kevin Rednour <a href="mailto:krednour@fairfield.city.org">krednour@fairfield.city.org</a> Ph: 513-896-8247
Surviving Stress #37104	May 6, 2014 8 am – 5 pm	Montana State Univ Police Tng Cntr 7 <sup>th</sup> Ave & Kagy Blvd Bozeman, MT 59717	Brian Boehm <a href="mailto:bboehm@montana.edu">bboehm@montana.edu</a> Ph: 406-994-1227