

80th ANNUAL - APCO INTERNATIONAL CONFERENCE & EXPO

Early Bird Rates

Ends on July 15, 2014!



Justification Toolkit

We understand that the economy is impacting many travel and training budgets, leading to many budgets being reduced or eliminated. Regardless of the merits of a conference, you'll probably need to justify the expense of attending.

- Use the Justification Letter to present to your supervisor outlining the costs and benefits of attending the conference.
- Focus specifically on what you will bring back to the organization as a return for the investment of attending. For example:
 - With the chance to earn up to 15 CEUs while at APCO 2014, you can advance your knowledge in a concentrated amount of time.
 - You can network with others in your field to gain different perspectives on your job.
- After conference you will be take valuable knowledge home with you. When you return you can offer to share that knowledge with others in your agency.
 - Offer to prepare and deliver a short presentation and Q&A to your colleagues to share what you learned. That way others in your unit will get the benefits of your attendance, too.
 - Share the syllabus and speaker handouts with your colleagues. As an attendee, you have unlimited access to materials posted by speakers.
- Be ready with a plan that shows who will cover for you while you are attending the conference.
- Be sure to check out the registration page where all the various rates are listed to see if you qualify for any of the lower rates or discounts. Registering and booking your hotel room early will also give you the opportunity to take advantage of lower rates.

Online at <http://www.apco2014.org/registration/justification-toolkit/>

APCO Institute - Pre- & Post- APCO Conference Courses

COMMUNICATION CENTER SUPERVISOR 4TH COURSE

Dates: August 1-3 | Time: 8:00 a.m. – 5:00 p.m.

The APCO Institute Communications Center Supervisor course is designed for prospective, new or experienced communications supervisors who want to enhance their supervisory skills and knowledge. Students not only learn supervisory topics, but also learn how to work together in groups and cooperate to attain common goals.

COMMUNICATIONS TRAINING OFFICER 5TH COURSE

Dates: August 1-3 | Time: 8:00 a.m. – 5:00 p.m.

The Communications Training Officer (CTO) 5th Edition course focuses on the development and maintenance of an agency's one-on-one training program and provides the training necessary to foster levels of consistency for CTOs as they provide on-the-job training to new hires. Upon successful completion, CTOs can help build and maintain the CTO system while exploring important elements of effective CTO programs. Previous editions of APCO's CTO program have been implemented in hundreds of agencies nationwide.

COMMUNICATIONS CENTER COURSE

Dates: August 2-3 | Time: 8:00 a.m. – 5:00 p.m.

A comprehensive quality program cannot be created overnight. A successful quality program will require a systematic approach. This course will provide the necessary insight so that the proper tools and methodologies can be employed to make the quality program a vital and useful part of your organization.

ACTIVE SHOOTER COURSE

Date: August 7 | Time: 8:00 a.m. – 5:00 p.m.

Active shooter incidents and their response pose several unique concerns for all facets of public safety including public safety communications. There are a multitude of issues that make responding to an active shooter incident more difficult than other armed subject calls or violent in-progress incidents. This course helps to educate telecommunicators about the many intricate issues and challenges posed by active shooter incidents and their response, and the role the telecommunicator plays in each.

A separate registration is required for these APCO Institute courses.

For more information about these courses or to register, visit
www.apco2014.org/program/pre-post-conference-courses

Membership Information

Member Type	6/1/2013	6/1/2014
Associate	3223	3196
Commercial	979	948
Full Member	6463	6225
Full Group Members	1990	2887
Online Group Members	4198	7374
Total Number of Members	16853	20630
Total Number of Group Agencies	306	476

Membership FAQ



QUESTION: How can I find out my member number?

ANSWER: Log into your APCO profile at www.myapcointl.org. Then click on the “print membership card” button to download your card that contains information including your member number, join date, and expiration date!

CALLING ALL APCO LIFE MEMBERS!!

Greetings APCO Life Members! Our annual conference is just around the corner and the APCO Online Museum invites you to participate in our Video Biography Series. We are asking all Life Members to donate about 15 minutes of your time, during the conference, so that we may complete your video biography. **We want you to become a memorable part of APCO's Virtual Historical Museum.** Please contact Lin or Debbie to sign up:

Lin Ford linsapco@aol.com (910-326-1848)

Debbie Moore moored@apcointl.org (386-944-2429)

80th ANNUAL - APCO INTERNATIONAL CONFERENCE & EXPO

August 3-6, 2014
New Orleans, Louisiana
www.apco2014.org/registration

Join APCO and save \$200 on conference registration
APCO members save \$200 on conference registration.

Check Out the scheduled Professional Development Sessions
<http://apco.eventready.com/session/search/>



18th Annual Golf Tournament

Sunday, August 3, 2014: 8:15 a.m. – 2:15 p.m.: Lakewood Golf Club
\$152 per person (U.S. Dollars) Includes greens fee, cart, contest holes and prizes, tournament prizes, continental breakfast, lunch and transportation from official APCO conference hotels. Golf club rental is available for \$45.

Keynote Presentation - Archie Manning

Leadership Lessons I've Learned as a Player, a Businessman, and a Father



The greatest rewards don't come from winning the game; they come from playing the game. Archie Manning takes this lesson along with countless others to inspire audiences to achieve greatest in their journey for personal and professional success. As a 14-year veteran quarterback and the father of two Super Bowl champion quarterbacks, Peyton and Eli, Archie Manning knows the importance of instilling and living by four principles for success: leadership, depending on others, being flexible, and playing the game.

We invite you to join us in the celebration and look forward to seeing you in NOLA.



2014 North Carolina NENA - APCO Conference



NC NENA/NC APCO 2014 Annual Conference
September 7-11, 2014

Missouri Communications Conference

September 14-17, 2014

Hosted by the Missouri Department of Public Safety and the Missouri Chapter of APCO



Camden on the Lake Resort, Lake Ozark

Call for Papers and Registration Information ONLINE!

www.moapco.org

Illinois Public Safety Telecommunications Association Conference



SAVE THE DATE

30th Annual Conference

October 19-22, 2014

Crowne Plaza Hotel, Springfield

911conference.org

Oregon APCO-NENA Fall Conference



SAVE THE DATE

October 21-23

Sun River, Oregon <http://www.sunriver-resort.com/>

Show Contact: Marie Longworth:
marie.a.longworth@ci.eugene.or.us

Exhibitor Contact: Kevin Farley:
Kevin@thesalesgroup.com

APCO Atlantic Chapter - NH Emergency Dispatchers Association JOINT REGIONAL CONFERENCE

SAVE THE DATE! October 27, 28, 29, 2014 www.apco-atlantic.org

Omni Mt Washington Hotel, Bretton Woods NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking

Call for Papers **OPEN!**

http://www.apco-atlantic.org/2014_NH/2014%20call%20for%20papers%20.pdf

For more information contact:

Doug Hackett, APCO Conference Chair
Doug.Hackett@Hanovernh.org
(603)640-3333

Tom Andross, NHEDA Conference Chair
TAndross@co.grafton.nh.us
(603)787-2111 x144

NENA/APCO Ohio State Conference



SAVE THE DATE!

April 12-15, 2015

Kalahari Resort, Sandusky OH

CALL FOR PAPERS OPEN!

VISIT OUR WEBSITE AT:

http://ohioapco.org/?page_id=1748

2015 APCO WESTERN REGIONAL CONFERENCE

April 8-10, 2015
Sacramento, California

The Sacramento Convention Center will be Conference Central, with plenty of room for over 100 vendors, training sessions, keynotes, and outside there will be the largest collection of Command Vehicles in the state.



Visit us on the web for the most up-to-date news: <http://www.apcowrc.org/2015/news/>

NOLA Chapter Leadership Events

Chapter Leader Training: Sunday, August 3: 8 – 11 am

Chapter Officer Workshop: Wednesday, August 6: 9:30-11:30 am

Both of these events are intended to help appointed officers and to give those considering a leadership position within their Chapter more information. It is a great opportunity to share the great ideas and opportunities you have created in your home Chapter.

Mark Your Calendar

AUGUST - 2014

APCO International Conference & Exposition

When: August 3-6

Where: Ernest N. Morial Convention Center, New Orleans, LA

- **Chapter Leaders Training Course** - Aug 3, 8-11 am, Rm R01 (Conf Center 2d Floor)
- **Chapter Officers Workshop** - Aug 6, 9:30-11:30 am, Rm R01 (Conf Center 2d Floor)

CHAPTER MEETINGS AT NOLA

Where: Conference Center 2d Floor - Room R01

- **Georgia Chapter** - Aug 2, 10 am-12 pm
- **Oklahoma Chapter** - Aug 3, 11:30am-1:30pm
- **Illinois Chapter** - Aug 3, 2-3 pm
- **Florida Chapter** - Aug 3, 3:30-5:30 pm
- **Pennsylvania Chapter** - Aug 3, 6-8 pm
- **Indiana Chapter** - Aug 4, 11 am-12 pm
- **Atlantic Chapter** - Aug 4, 12-1 pm
- **Nevada Chapter** - Aug 4, 2-3 pm
- **Western Region Consortium** - Aug 4, 3:30-5:30 pm
- **Washington Chapter** - Aug 5, 1:30-3:00 pm

SEPTEMBER - 2014

North Carolina NENA/APCO Conference

When: September 7-11

Where: Sea Trail Conference Center, Sunset Beach, NC

Missouri DPS-MOAPCO Communications Conference

When: September 14 -17

Where: Camden on the Lake Resort & Spa, Lake Ozark, MO

Michigan APCO Fall Conference

When: Sept 24-26

Kettunen Center in Tustin, MI

OCTOBER - 2014

Next-Gen Public Safety Technologies (NGPT) Conference & Expo

When: Oct 7, 7:30 a.m. - 6:20 p.m.

Where: Gwinnett Convention Center, Atlanta, GA

Oklahoma APCO & NENA Public Safety Conference

When: Oct 12-15

Where: Embassy Suites Hotel & Conference Center, Norman, OK

Oregon APCO - NENA Fall Conference

When: Oct 21-23

Where: Sun River Resort, Sun River, OR

Atlantic Chapter - APCO 2014 Annual Regional Conference

When: Oct 27 - 29

Where: Omni Mt Washington Hotel, Bretton Woods, NH

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents #37196	July 7, 2014 8 am - 5 pm	City Hall 112 S. Chauncey St Columbia City, IN 46725	Amie LaRue alarue@columbiacity.net Ph: 260-248-5121
Communications Center Supervisor #37939	July 1- 3, 2014 8 am - 5 pm	DeKalb Police Department 700 W. Lincoln Hwy DeKalb, IL 60115	Jason Leverton Ph: 815-748-8429
Crisis Negotiations for Telecommunicators #38224	July 15, 2014 8 am - 5 pm	Metropolitan Airports Commission 6040 28th Avenue South Minneapolis, MN 55450	Craig Brekke craig.brekke@mspmac.org Ph: 612-726-5577
Crisis Negotiations for Telecommunicators #38225	July 16, 2014 8 am - 5 pm	Metropolitan Airports Commission 6040 28th Avenue South Minneapolis, MN 55450	Craig Brekke craig.brekke@mspmac.org Ph: 612-726-5577
Customer Service in the Comm Center #36707	Sept 23, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org Ph: 317-839-8700 ext 241
Customer Service in the Comm Center #36707	Sept 25, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org Ph: 317-839-8700 ext 241
Communications Training Officer 5th 37678	July 15-17, 2014 8 am - 5 pm	The Inn at Hocking College 15770 State Route 691 Nelsonville, OH 45764	Dan Pfeiffer dpfeiffer@athens911.com Ph: 740-592-3274
Communications Training Officer 5th 38243	July 16-18, 2014 8 am - 5 pm	FOLEPI Building 2200 E Washington St East Peoria, IL 61611	Erin Morey erinmorey@cityofeastpeoria.com Ph: 309-698-4623
Communications Training Officer 5th 37197	July 21-23, 2014 8 am - 5 pm	City Hall 112 S. Chauncey St Columbia City, IN 46725	Amie LaRue alarue@columbiacity.net Ph: 260-248-5121