

Member and Chapter Services Committee Activities at NOLA

We learned a lot and laughed a lot at the events our committee helped with. The Chapter Leadership Training (not just for elected board officers but for anyone who would like to explore a leadership role within their Chapter) was a great success and we thank all of you who were able to attend. The two groups you see pictured were recognized for their exceptional networking skills - as they found an attendee from each APCO region to sit with them! We hope it gave a good understanding of how both APCO International is governed and best practices for Chapter organization. The other photos are of prize winners during the Conference New Attendee luncheon. Largest attendance ever this year! Great food - great information - great fun - and prizes too! This event is for those conference attendees who have never attended a national conference. When registering **look for the checkbox** that says you are a new attendee to get your lunch ticket in 2015!



Prize winners:

APCO Keychains: Sally Price, Jon Lunsford, Frances Duran

NOLA Pralines: Randal Macadangan, Jessica Martinez, Andy Artimovich, Loui Moreno

APCO Shirts: Kay Jones, Alphonso Dale, Brandy Jensen, Erika Clark, Robin Carter, Danielle Panzarella

NOLA Spices: Di-Ann Williams, Kevin Spraker, Matthew Ludwig, Bob Kujawa

President's Challenge Coin: Tiffany Atnip, Janae Jackson, Shannon Carson, Dan Wibert, David Bufkin

NOLA Tours: Jeffry Miller, Cong Little, Nicole Fordham, Helen Demel

Gift Cards: Randy Vollejos, Noel Watson, Carrie Shortt, Sheryl Hughes, Sanara Harrison

We hope everyone had as good a time as we did at NOLA! See you in DC in 2015!

APCO Pro-CHRT Extends Outreach to Local Chapters by Bill Carrow

For the 2014-2015 committee year the APCO Pro-CHRT (Professional Communications Human Resource Committee) is mounting a campaign with the goal to see each chapter establish a chapter-level Pro-CHRT committee.

There are a multitude of issues that affect the performance of our telecommunicators on a daily basis, such as training certification, retirement benefits and recognition of the great jobs they perform. These are issues that have to be addressed starting at the state level, and we have 19 states/chapters that do not currently have a Pro-CHRT committee. But if you have a local committee, the national Pro-CHRT committee can assist you.

At this year's conference much effort was expended in educating the Executive Council and Chapter Officers in what Pro-CHRT has accomplished and how interaction between the chapter level and national Pro-CHRT committees can be very beneficial.

Please review the list below. Chapters in **yellow** do NOT have a Pro-CHRT committee yet. If your chapter does not have a Pro-CHRT committee, please contact your Chapter President and encourage them to establish one.

Chapter Assignments				Name	Email
Kansas	Iowa	Nebraska		Michele Abbott	michele.abbott@renolec.com
Virginia	Kentucky	N Carolina	Tennessee	Carol Adams	CAdams@staffordcountyva.gov
Ohio	Illinois	Indiana		Celeste Baldino	cbaldino@albemarle.org
Montana	Wyoming	Minnesota	Colorado	Susan Bomstad (Vice Chair)	sbomstad@co.missoula.mt.us
Arizona	CPRA	Pacific		Lynn Bowler	lbowler@elkgrovepd.org
Mid-Eastern	Pennsylvania			Bill Carrow (Chair)	bill.d.carrow@state.de.us
Washington	Oregon	Idaho		Yvonne Carslay	yvonnec@valleycom.org
N California	Nevada	Utah		Charles Cullen	Charles.Cullen@CityofPaloAlto.org
N Dakota	S Dakota	Alaska		Stephanie Fritts	sfritts@co.pacific.wa.us
Florida	Alabama	Louisiana	Georgia	Debbie Gailbreath	dgailbr@scgov.net
Atlantic	Michigan	Wisconsin		Jonathan Goldman	jongoldman@derrynh.org
Texas	Missouri	New Mexico		Cellinda (Cindy) Howard	Cindy.Howard@NormanOK.gov
				Teresa Hudson (Intern)	
				Jason Kern (Group Leader)	jkern@cityhpil.com
Oklahoma	Arkansas	Mississippi		Matt Stillwell	matt.stillwell@edmondok.com
Caribbean	S Carolina	W Virginia		Jessica Trimble	jntrimble@andersonsheriff.com

Membership FAQ



QUESTION: How do I edit my contact information?

ANSWER: Log into your APCO account at www.myapcointl.org. Click the “My Information” link on the menu on the right side of the page. From here, you can edit your Primary Information, Contact Information, Demographics, and Preferences. You can also change your password from this page.

81st Annual APCO International Conference & Expo

Save the Date!
August 16 - 19, 2015
Washington, DC
www.apco2015.org



2014 North Carolina NENA - APCO Conference



NC NENA/NC APCO 2014 Annual Conference
September 7-11, 2014

Missouri Communications Conference

September 14 - 17, 2014

Hosted by the Missouri Department of Public Safety and the Missouri Chapter of APCO



Camden on the Lake Resort, Lake Ozark

Registration Information Online!
www.moapco.org

Illinois Public Safety Telecommunications Association Conference



SAVE THE DATE
30th Annual Conference
October 19 - 22, 2014
Crowne Plaza Hotel, Springfield

911conference.org

Oregon APCO / NENA Fall Conference



SAVE THE DATE
October 21 - 23

Sun River, Oregon
<http://www.sunriver-resort.com/>

Show Contact: Marie Longworth:
marie.a.longworth@ci.eugene.or.us

Exhibitor Contact: Kevin Farley:
Kevin@thesalesgroup.com

APCO Atlantic Chapter - NH Emergency Dispatchers Association Joint Regional Conference

October 27, 28, 29, 2014

www.apco-atlantic.org

Omni Mt Washington Hotel, Bretton Woods, NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking

Call for Papers **OPEN!**

http://www.apco-atlantic.org/2014_NH/2014%20call%20for%20papers%20.pdf

For more information contact:

Doug Hackett, APCO Conference Chair
Doug.Hackett@Hanovernh.org
(603) 640-3333

Tom Andross, NHEDA Conference Chair
TAndross@co.grafton.nh.us
(603) 787-2111 x144

APCO Emerging Technology Forum



Emerging Technology Forum

November 4-5, 2014
Embassy Suites Airport | San Francisco

November 4 - 5, 2014
San Francisco, CA

<http://techforum.apcointl.org>

The Emerging Technology Forum is a two-day event created to meet the needs of public safety communications professionals who want an overview of technologies that are on the horizon. The landscape of public safety communications is ever-changing and the Emerging Technology Forum will get you up to speed on what you need to know.

Wyoming APCO / NENA Fall Conference



**Working for Public-Safety
Communications in the
Cowboy State**

November 17 - 19, 2014
Wyoming APCO / NENA Fall Conference

Casper, Wyoming

www.ramkotacasper.com **NEW VENUE!**

General Conference Inquiries: Bill Gordon
bgordon@hscounty.com

Vendor Contact: Merle Watt
merlewatt88@gmail.com

Please visit our website for more information: www.wyomingapco.com

NENA / APCO Ohio State Conference



SAVE THE DATE!

April 12 - 15, 2015

Kalahari Resort, Sandusky OH

CALL FOR PAPERS OPEN!

VISIT OUR WEBSITE AT:

http://ohioapco.org/?page_id=1748

2015 APCO Western Regional Conference

April 8 - 10, 2015

Sacramento, California

The Sacramento Convention Center will be Conference Central, with plenty of room for over 100 vendors, training sessions, keynotes, and outside there will be the largest collection of Command Vehicles in the state.



Visit us on the web for the most up-to-date news: <http://www.apcowrc.org/2015/news/>

Mark Your Calendar

SEPTEMBER - 2014

North Carolina APCO / NENA Conference

When: September 7 - 11, 2014

Where: Sea Trail Conference Center, Sunset Beach, NC

Georgia APCO / NENA Fall Workshop

When: September 9 - 11, 2014

Where: Sea Palms, St. Simons, GA

Missouri DPS-MOAPCO Communications Conference

When: September 14 - 17, 2014

Where: Camden on the Lake Resort & Spa, Lake Ozark, MO

Dakota 911 Conference

When: September 16 - 17, 2014

Where: Ramada Inn, 1525 W. Havens, Mitchell, SD

Michigan APCO Fall Conference

When: Sept 24 - 26, 2014

Where: Kettunen Center in Tustin, MI

OCTOBER - 2014

Next-Gen Public Safety Technologies (NGPT) Conference & Expo

When: Oct 7, 2014 / 7:30 a.m. - 6:20 p.m.

Where: Gwinnett Convention Center, Atlanta, GA

Oklahoma APCO & NENA Public Safety Conference

When: Oct 12 - 15, 2014

Where: Embassy Suites Hotel & Conference Center, Norman, OK

Oregon APCO / NENA Fall Conference

MCSC Newsletter - August 2014

When: Oct 21 - 23, 2014

Where: Sun River Resort, Sun River, OR

Atlantic Chapter - APCO 2014 Annual Regional Conference

When: Oct 27 - 29, 2014

Where: Omni Mt Washington Hotel, Bretton Woods, NH

West Virginia APCO Conference

When: October 27 - 31, 2014

Where: Oglebay Resort, Wheeling, WV

NOVEMBER - 2014

Wyoming APCO / NENA Fall Conference

When: November 17 - 19, 2014

Where: Casper, Wyoming

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents #38154	Sept 16, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Active Shooter Incidents #37485	Sept 19, 2014 8 am - 5 pm	Dinwiddie County Emerg. Comm. Namozine Vol Fire & EMS 3913 Pelham Ave Petersburg, VA 23803	Denice Marrs Dmarrs@dinwiddieva.us (804)469-5388
Crisis Negotiations for Telecommunicators #38151	Sept 19, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Customer Service in the Comm Center #38623	Aug 28 - 29, 2014 8 am - 5 pm	Talladega County 9-1-1 Center 26715 AL Hwy 21 Talladega, AL 35160	Victor Kennedy Vkennedy@talladega911.org (256)761-9119
Customer Service in the Comm Center #38597	Sept 18, 2014 8 am - 5 pm	Georgia Ports Authority Police Department Annex 2 100 Main St. Garden City, GA 31408	David Schofield, Sergeant dschofield@gaports.com (912) 966-7872
Customer Service in the Comm Center #36707	Sept 23, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org (317) 839-8700 Ext. 241
Customer Service in the Comm Center #36708	Sept 25, 2014 8 am - 5 pm	Plainfield Aquatic Center 651 Vestal Rd Plainfield, IN 46168	Kathleen Lamb klamb@hcom.org (317) 839-8700 Ext. 241
Communications Training Officer 5 th #38594	Aug 25 - 27, 2014 8 am - 5 pm	Talladega County 9-1-1 Center 26715 AL Hwy 21 Talladega, AL 35160	Victor Kennedy Vkennedy@talladega911.org (256) 761-9119
Communications Training Officer 5 th #38708	Sept 8, 2014 8 am - 5 pm	Carver County Sheriff's Office 606 4 St. E. Chaska, MN 55318	Susan Bowler sbowler@co.carver.mn.us (952)361-1188
Disaster Operations and the Comm Ctr #38152	Sept 18, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Surviving Stress #38153	Sept 17, 2014 8 am - 5 pm	Coffeyville Community College 400 W. 11th Coffeyville, KS 67337	Chad Soles Chad.Soles@coffeyvillepd.org (620) 252-6160
Emergency Medical Dispatch 5 th #38751	Sept 15 - 18, 2014 8 am - 5 pm	Massachusetts State 911 Dept 1380 Bay St. Taunton, MA 02780	Cathy Rodriguez Cathy.rodriguez@state.ma.us (508) 821-7217

From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee