

Discover, Engage, Succeed – APCO 2014 in NOLA by Jon Goldman, RPL

NEW ORLEANS – APCO International held its 80th Annual Conference and Expo in New Orleans Louisiana on August 3-6. The Conference was held at the Ernest N. Morial Convention Center.

The Annual Conference is always a busy time; there were many National Committee meetings as well as Executive Council, and Executive Board meetings on Saturday and Sunday. Sunday also saw the “New Attendee Orientation.” The APCO Member and Chapter Services Committee put on the orientation on the first Sunday Afternoon of each conference. First time conference attendees are able to come to the orientation where veteran attendees give some tips and tricks on how to get through all of the educational tracts, exhibit hall, and programs available to them. This year the orientation broke another record with over 225 APCO Conference first time attendees.

The conference officially opened on Monday morning with the Opening General Session, and key note speaker Archie Manning. Mr. Manning spoke about his four principals for success. Leadership, Depending on others, Being flexible, and playing the game.

Each day for the next few days was filled with top notch training, led by nationally recognized experts in the field. Topics covered ranged anywhere from how Dispatchers can recognize victims of human trafficking all the way to very technical spectrum management tracks.

Tuesday morning, Captain Richard Phillips spoke at the Distinguished Achievers Breakfast. Captain Phillips was the Captain of the boat in 2009 that was pirated by Somali Pirates in the Indian Ocean. Captain Phillips spoke about steering your ship through rough waters: Lessons on Leadership.

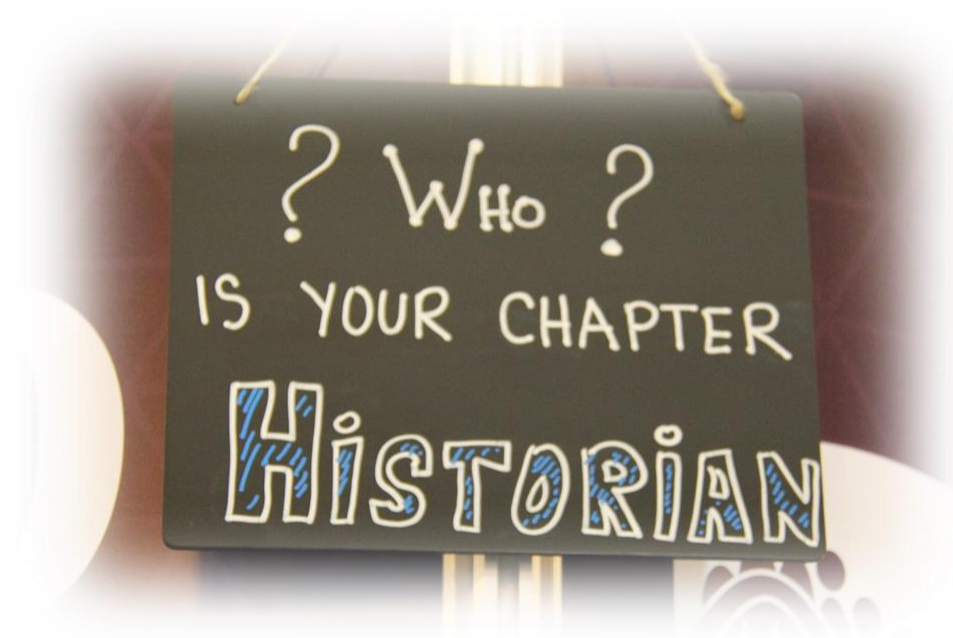
Wednesday, we attended the Food For Thought Luncheon with Chef Jeff. From a drug dealer, to a celebrity chef, Chef Jeff shared some of his life lessons he learned on the way.

Whether you arrived to the conference early, stayed late, or took in the sights in the evening there was much to do in New Orleans. From the historical French Quarter, and the beignets at Café Du Monde, or the colorful personalities and refreshments on Bourbon Street, or the delicious Cajun food. New Orleans is a very old and historical city that offered conference attendees a plethora of evening entertainment.

The APCO 2014 80th Conference and Exposition provided attendees many fantastic educational and networking opportunities. If you have never been to a conference I encourage it. There are many scholarship opportunities available.

Chapter Historians Needed!!!

Calling ALL Chapters!!



APCO International is celebrating 80 Years! To mark this event, the Historical Committee is asking that a "Historian" be designated from each Chapter!!

Chapter Historians are encouraged to collect historical documents and photos from their chapter.

Each Chapter should submit the name of their Historian to adriana.spirescu@comm.ocgov.com

Membership Information

Member Type	9/1/2013	9/1/2014
Associate	3475	3446
Commercial	1040	997
Full Member	6736	6473
Group Online	6537	7641
Total Number of Members	20103	21647
Total Number of Group Agencies	353	501

Membership FAQ



QUESTION: How do I subscribe to PSConnect e-mails?

ANSWER: Log into PSConnect at <http://www.psconnect.org>. Under the “My Profile” menu, click the “My Subscriptions” link. You can “opt-in” to receive community e-mails in real time or daily digest format. When you have finished making changes, be sure to click the “save” button.

81st Annual APCO International Conference & Expo

Save the Date!
August 16 - 19, 2015
Washington, DC
www.apco2015.org



Kansas APCO Annual Conference



SAVE THE DATE
October 13 – 15, 2014

Join Sedgwick County 9-1-1 and the Kansas Chapter of APCO as they host the annual conference in Wichita, KS.

Register Online !
www.ksapco.org



Illinois Public Safety Telecommunications Association Conference



SAVE THE DATE
30th Annual Conference
October 19 - 22, 2014
Crowne Plaza Hotel, Springfield

911conference.org

Oregon APCO / NENA Fall Conference



SAVE THE DATE

October 21 - 23

Sun River, Oregon

<http://www.sunriver-resort.com/>

Show Contact: Marie Longworth:

marie.a.longworth@ci.eugene.or.us

Exhibitor Contact: Kevin Farley:

Kevin@thesalesgroup.com

WIPSCOM Fall Conference and Trade Show

October 26 - 29, 2014

WIPSCOM

Fall Conference and Trade Show



A PARTNERSHIP OF WI-NENA & WI-APCO

Kalahari Resort & Convention Center

Wisconsin Dells, WI

APCO Atlantic Chapter - NH Emergency Dispatchers Association Joint Regional Conference

October 27, 28, 29, 2014

www.apco-atlantic.org

Omni Mt Washington Hotel, Bretton Woods, NH

- 2 days of equipment exhibits in 39 booths
- Networking opportunities, both business and social
- Over 28 educational opportunities, vendor presentations and professional networking

Call for Papers **OPEN!**

http://www.apco-atlantic.org/2014_NH/2014%20call%20for%20papers%20.pdf

For more information contact:

Doug Hackett, APCO Conference Chair

Doug.Hackett@Hanovernh.org

(603) 640-3333

Tom Andross, NHEDA Conference Chair

TAndross@co.grafton.nh.us

(603) 787-2111 x144

APCO Emerging Technology Forum



November 4 - 5, 2014

San Francisco, CA

<http://techforum.apcointl.org>

The Emerging Technology Forum is a two-day event created to meet the needs of public safety communications professionals who want an overview of technologies that are on the horizon. The landscape of public safety communications is ever-changing and the Emerging Technology Forum will get you up to speed on what you need to know.

Wyoming APCO / NENA Fall Conference



Working for Public-Safety
Communications in the
Cowboy State

November 17 - 19, 2014
Wyoming APCO / NENA Fall Conference

Casper, Wyoming

www.ramkotacasper.com **NEW VENUE!**

General Conference Inquiries: Bill Gordon
bgordon@hscounty.com

Vendor Contact: Merle Watt
merlewatt88@gmail.com

Please visit our website for more information: www.wyomingapco.com

NENA / APCO Ohio State Conference



SAVE THE DATE!

April 12 - 15, 2015

Kalahari Resort, Sandusky OH

CALL FOR PAPERS OPEN!

VISIT OUR WEBSITE AT:

http://ohioapco.org/?page_id=1748

2015 APCO Western Regional Conference

April 8 - 10, 2015
Sacramento, California

The Sacramento Convention Center will be Conference Central, with plenty of room for over 100 vendors, training sessions, keynotes, and outside there will be the largest collection of Command Vehicles in the state.



Visit us on the web for the most up-to-date news: <http://www.apcowrc.org/2015/news/>

Mark Your Calendar

OCTOBER - 2014

Next-Gen Public Safety Technologies (NGPT) Conference & Expo

When: Oct 7, 2014 / 7:30 a.m. - 6:20 p.m.

Where: Gwinnett Convention Center, Atlanta, GA

Oklahoma APCO / NENA Public Safety Conference

When: Oct 12 - 15, 2014

Where: Embassy Suites Hotel & Conference Center, Norman, OK

Oregon APCO / NENA Fall Conference

When: Oct 21 - 23, 2014

Where: Sun River Resort, Sun River, OR

South Carolina APCO / NENA Annual Conference

When: Oct. 22 - 24, 2014

Where: Hilton Myrtle Beach Resort, Myrtle Beach, SC

Atlantic Chapter - APCO 2014 Annual Regional Conference

When: Oct 27 - 29, 2014

Where: Omni Mt Washington Hotel, Bretton Woods, NH

West Virginia APCO Conference

When: October 27 - 31, 2014

Where: Oglebay Resort, Wheeling, WV

NOVEMBER - 2014

Wyoming APCO / NENA Fall Conference

When: November 17 - 19, 2014

Where: Casper, Wyoming

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents #38300	Oct 17, 2014 8 am - 5 pm	Melbourne Police Department 701 S. Babcock St. Melbourne, FL 32901	Ray Desmarais Rdesmarais@melbourneflorida.org (321) 608-6400
Active Shooter Incidents #37485	Oct 20, 2014 8 am - 5 pm	Tompkins County Department of Emergency Response 92 Brown Rd. Ithaca, NY 14850	Christina Dravis Cdravis@tompkins-co.org (607) 257-3888
Communications Supervisor #38820	Oct 20 - 22, 2014 8 am - 5 pm	Bell County Comm. Center 708 W. Ave. O Belton, TX 76513	Aubrey Hussey ahussey@bcc911.com (254) 933-5500
Crisis Negotiations for Telecommunicators #38834	Oct 2, 2014 8 am - 5 pm	Airport Fire Station #1 6920 34th Ave. S. Minneapolis, MN 55450	Heidi Hieserich Heidi.Hieserich@mspmac.org (612) 467-0967
Customer Service in the Comm Center #38600	Oct 10, 2014 8 am - 5 pm	Columbia City Fire Training Room 112 S. Chauncey St. Columbia City, IN 46725	Amie LaRue alarue@columbiacity.net (260) 248-5121
Customer Service in the Comm Center #38453	Oct 21, 2014 8 am - 5 pm	Tompkins County Department of Emergency Response 92 Brown Rd. Ithaca, NY 14850	Christina Dravis Cdravis@tompkins-co.org (607) 257-3888
Communications Training Officer 5 th #38236	Oct 6 - 8, 2014 8 am - 5 pm	McKean County 911 17175 Route 6 Smethport, PA 16749	Glenda Buonanducci glbuonanducci@mckeancountypa.org (814)887-4911
Communications Training Officer 5 th #38656	Oct 6 - 8, 2014 8 am - 5 pm	Reiss Science Building Room 559 Georgetown Univ. 3700 O St. NW Washington, DC 20057	Lt. Charles Rathell Charles.Rathell@georgetown.edu (202) 687-4343
Communications Training Officer 5 th #39061	Oct 27 - 29, 2014 8 am - 5 pm	Wheeling Police Department 1 Community Blvd. Wheeling, IL 60090	Jeff Wieder jwieder@wheelingil.gov (847) 520-2020
Disaster Operations and the Comm Ctr #38454	Oct 22, 2014 8 am - 5 pm	Tompkins County Department of Emergency Response 92 Brown Rd. Ithaca, NY 14850	Christina Dravis Cdravis@tompkins-co.org (607) 257-3888
Fire Service Communications #38237	Oct 7 - 10, 2014 8 am - 5 pm	Cape Girardeau County Sheriff's Office 216 N. Missouri St. Jackson, MO 63755	Zachary Dillard zdillard@capecountysheriff.org (573) 243-3551
Fire Service Communications #38292	Oct 13 - 16, 2014 8 am - 5 pm	Melbourne Police Department 701 S. Babcock St. Melbourne, FL 32901	Ray Desmarais Rdesmarais@melbourneflorida.org (321) 608-6400
Public Safety Telecommunicator #39044	Oct 12 - 16, 2014 8 am - 5 pm	Wrentham Public Safety 89 South St. Wrentham, MA 02093	Darrell True dtrue@police.wrentham.ma.us (508) 384-2121 ext.1008

From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee