

NEWSLETTER



Member & Chapter Services Committee



November 2014

Share Your Knowledge as a Presenter at APCO2015!

A promotional banner for APCO 2015. It features a central graphic of a colorful, faceted sphere with the words 'EXPLORE', 'INSPIRE', and 'ACHIEVE' on banners. To the right, it says 'APCO 2015 August 16-19 | Washington, DC' and 'APCO International's Annual Conference & Expo'. Below the banner is a purple bar with the text 'SUBMIT YOUR ABSTRACT TO BE A PRESENTER'. The banner is flanked by two images: on the left, a group of people in a meeting; on the right, a speaker at a podium addressing an audience.

The Association of Public-Safety Communications Officials (APCO) International invites you to participate in **APCO 2015, August 16 - 19 in Washington, DC.**

This is your opportunity to be part of this premiere event - share your knowledge and expertise with the public safety communications community. We are looking for dynamic speakers that will engage attendees and leave them with valuable information that will enhance their experience as an attendee.

We encourage submissions from an interdisciplinary spectrum from the following topical areas:

- Frontline Telecommunicator
- Leadership Development
- Communication Center Management
- Emergency Preparedness, Response and Situational Awareness
- Radio Technologies, LMR and Spectrum Management
- NG9-1-1 and Emerging Technologies
- Current Edge Issues / Hot Topics
- NG9-1-1 and New Response Technology
- Social Media in the PSAP
- Industry Products and Tools

Visit: <http://www.apco2015.org/program/call-for-speakers/>

All submissions are due by December 31, 2014 and speakers selected for inclusion will be notified by March 31, 2015.

Once the APCO 2014 educational program is complete, it will be posted on the website. Additional information for APCO 2015 can also be found at www.apco2015.org. Please check the website frequently as it will be updated regularly.

APCO International Public-Safety Communications Award Program

APCO International presents awards to public safety communications personnel who have demonstrated the highest levels of personal and professional conduct and performance in the line of duty. Award categories currently include:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year
- Technology Leadership



<https://www.apcointl.org/apco-membership/awards/psap-awards>

Get your nominations ready! Nominations will be open **Jan 1, 2015 through April 1, 2015**.

Life Membership Nominations

It's autumn and that means the holidays are right around the corner, and then the New Year, and before you know it - the **February 1** deadline to submit a Life Member nomination.

It takes 15 years of membership and at least 5 significant contributions toward meeting the global needs of the association to qualify for the Life Member designation. Any Full, Associate, or Commercial member that meets the criteria may be nominated. You may find the Life Member eligibility requirements and nomination procedures in the Policy Manual - download the most current copy from www.apcointl.org/governance.



Past President and Credentials Committee member, Gary David Gray, continues to volunteer his time to assist any chapter's executive board with successfully completing nomination forms for their members. Contact Gary through PSCconnect.

APCO Institute Illuminations – EMD Track by Joanne Greco

APCO Institute announces Illuminations - **EMD Track**, an exciting upcoming opportunity to obtain at your desk, continuing education, a new component of APCO's online distance learning program. The Institute will illuminate an EMD training topic each month through an annual subscription based service. It is designed to meet the immediate EMD needs of many agencies that now have state mandated continuing education.

Twelve topics will be offered through the annual subscription. These topics will be built around current state mandates and the APCO EMD Guidecards. Each month of training is worth 1 CDE hour which can be used toward mandatory training time.

The topic for December Illuminations will address the Ebola virus and will include background information on the virus, how it affects those that contract it, and how it can affect your communications center. It will also cover the questions that telecommunicators should ask and how they can help to protect first responders. There are no pre-requisites for the course. Any or all of your telecommunicators are welcome to take the course.

If you are interested in more information about the Illuminations programs, please visit our website. Click on any of the course numbers and it will provide a description of the course, the type of topics taught and the fee schedule. From there, you can register yourself or your staff.

If you have any questions, please feel free to contact me.

Joanne Greco
APCO Institute Online Course Coordinator
grecoj@apcointl.org
www.apcoinstitute.org

Membership Information

Member Type	11/1/2013	11/1/2014
Associate	3483	3362
Commercial	1054	1018
Full Member	6718	6371
Group Online	6395	8264
Total Number of Members	19991	22231
Total Number of Group Agencies	382	538

Membership FAQ



QUESTION: Can we get a member of the APCO Executive Committee to come to our conference?

ANSWER: Submit your request for an Executive Committee member to attend your chapter conference by completing this form found online on the chapter resources page

<http://www.apco911.org/images/pdf/Chapter%20Request%20Form%20ExecComm%20Participation.pdf>

PSConnect

If you haven't been on PSConnect lately, visit now!

www.psconnect.org

This is a great resource for APCO Members and Chapter Officers. You are encouraged to sign up for email subscriptions for any areas of interest. PSConnect was created for you so take a few minutes each day to explore the communities and see what's new. This is also a great place to ask questions and get a ton of helpful responses. Be sure to connect with your representative on the Member & Chapter Services Committee. We would love to hear from you!

81st Annual APCO International Conference & Expo

Save the Date!
August 16 - 19, 2015
Washington, DC
www.apco2015.org



Georgia Emergency Communications Conference

SAVE THE DATE!

March 9 - 12, 2015
The Classic Center
Athens, Georgia

Call for Papers Now Open!
Deadline: December 1, 2014



www.gecc2015.org

Missouri Public Safety Communications Conference



MEET ME IN ST LOUIS!

at the
Missouri Public Safety Communications Conference
Hosted by Missouri APCO & NENA

March 29 – April 1, 2015
St Louis Union Station a Doubletree by Hilton Hotel
SAVE THE DATE! Call for Papers is Open!

www.monena-moapco.org

NENA / APCO Ohio State Conference



SAVE THE DATE!

April 12 - 15, 2015

Kalahari Resort, Sandusky OH

CALL FOR PAPERS OPEN!

Visit our website:

http://ohioapco.org/?page_id=1748

2015 APCO Western Regional Conference

April 8 - 10, 2015

Sacramento, California

The Sacramento Convention Center will be Conference Central, with plenty of room for over 100 vendors, training sessions, keynotes, and outside there will be the largest collection of Command Vehicles in the state.



Visit us on the web for the most up-to-date news: <http://www.apcowrc.org/2015/news/>

2015 Pennsylvania APCO Conference

Save the Date!

April 19 - 22, 2015

**Best Western Premier Eden Resort
Lancaster, PA**



Presentation Proposals Open!

Visit our website for more information: <http://www.paapco.org/index.php/conferences>

Mark Your Calendar

MARCH - 2015

Georgia Emergency Communications Conference

When: March 9 - 12, 2015

Where: The Classic Center, Athens, GA

April - 2015

Ohio APCO / NENA State Conference

When: April 12 - 15, 2015

Where: Kalahari Resort, Sandusky, OH

Pennsylvania APCO Conference

When: April 19 - 22, 2015

Where: Best Western Premier Eden Resort, Lancaster, PA

APCO Registered Public-Safety Leader (RPL) Certificate Program

The APCO Institute Leadership Certificate Program is a comprehensive 12 month online program leading to the professional designation of Registered Public-Safety Leader (RPL). RPL recipients receive a certificate of acceptance into the APCO Institute Registry of Public-Safety Leaders, a formal and prestigious acknowledgment of excellence within our industry.

Whether you are the leader of a work team in your agency, a volunteer task force or committee, or an entire organization, there are certain things you need to know and skills you need to develop to be successful. If you are willing to work at developing your leadership potential, this program will prepare you for the challenges and opportunities of leadership.

For more information on the RPL program, please visit:

<https://www.apcointl.org/training-and-certification/leadership-certificate-program/rpl-overview.html>

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents #39244	Dec 8, 2014 8 am - 5 pm	APCO Institute 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker Tuckers@apcointl.org (386) 944-2485
Active Shooter Incidents #39144	Dec 9, 2014 8 am - 5 pm	Columbia County Combined Communications Center 263 NW Lake City Ave. Lake City, FL 32053	Scott Rooney srooney@columbiacountyfla.com (386) 719-1448
Active Shooter Incidents #39156	Dec 15, 2014 8 am - 5 pm	Stockton College Campus Ctr Meeting Room 5 101 Vera King Farris Drive Galloway, NJ 08205	Jennie Bollinger Jennie.bollinger@stockton.edu Ph. (609) 652-4390
Active Shooter Incidents #39143	Dec 16, 2014 8 am - 5 pm	Columbia County Combined Communications Center 263 NW Lake City Ave. Lake City, FL 32053	Scott Rooney srooney@columbiacountyfla.com (386) 719-1448
Communications Center Supervisor #39157	Dec 8 - 10, 2014 8 am - 5 pm	Caddo Communications District 1144 Texas Ave. Shreveport, LA 71101	Tonya Reeves Tonya.reeves@caddosheriff.org (318) 675-2240
Crisis Negotiations for Telecommunicators #39014	Dec 12, 2014 8:30 am – 4:30 pm	Wrentham Public Safety 89 South St. Wrentham, MA 02093	Darrell True dtrue@police.wrentham.ma.us (508) 384-2121 ext.1008
Customer Service in the Comm Center #39245	Dec 9, 2014 8 am - 5 pm	APCO Institute 351 N. Williamson Blvd. Daytona Beach, FL 32114	Shannon Tucker Tuckers@apcointl.org (386) 944-2485

From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee